



**Customer Challenge:** Department assistant city engineer & two newly hired engineers needed basic knowledge of Civil 3D Fundamentals for infrastructure improvement projects including roadways, curbs and gutters, sidewalks, streetlights, bikeways, pedestrian routes, water distribution system, wastewater collection system, storm drains and drainage structures.

**Solution:** We did training discovery, developed curricula, and then delivered custom training remotely.

**Conclusion:** Training was successful and covered the items needed for daily workflow, which includes working on sewer & water lines, pavement and road projects. Arcata is interested in additional training in the future.