



Software Download Policy Change

Information About Your Next Autodesk Software Upgrade

You may have received an email from Autodesk about a policy change that affects how your software upgrades will be delivered.

What's Changing

Starting this year, software download will replace CDs and DVDs as the default method of delivering software upgrades to most Autodesk® Subscription customers. You will not automatically receive a boxed shipment when your upgrade is ready.

If you prefer to download your software upgrades, you do not need to take any action at this time. Your delivery preference has already been set to "download." You will be notified by email when your new software upgrade is available for download.

If you prefer to receive a CD/DVD, you can change your delivery preference to "box" by signing in to Subscription Center and updating your profile. If you decide to change your delivery preference to "box," you should do so immediately to ensure that all future software releases to which you are entitled will be delivered according to your preference.

Enjoy the Benefits

With new product releases available for download, you will immediately be able to begin using the most current version of the software as soon as it is released.

You will also be making a more sustainable choice, helping to reduce the environmental impact of producing and shipping materials.

In addition, as an Autodesk Subscription Software Coordinator, you have the ability to manage end-user download permissions and notify your end users when new software upgrades are available.

Questions

We want to make sure you can take advantage of this change while receiving the support you need.

If you have questions, you may contact us at 770-434-3050.